

# United Arab Emirates

## National guaranteeing organization

Dubai Chamber of Commerce and Industry  
P.O. Box 1457  
Dubai, UAE  
Tel: (971) 4 202 84 14  
Fax: (971) 4 202 82 04  
Email: [atacarnet@dubaichamber.com](mailto:atacarnet@dubaichamber.com)  
Website: [www.dubaichamber.com](http://www.dubaichamber.com)

Contact/ATA Managers  
Mr. Saeed Al Harthi [saeed.alharthi@dubaichamber.com](mailto:saeed.alharthi@dubaichamber.com)  
Mr. Dawood Abdullah Mohamed [dawod.abdullah@dubaichamber.com](mailto:dawod.abdullah@dubaichamber.com)

**Date of entry into force** 1<sup>st</sup> April 2011

**Territorial application** Abu Dhabi and Dubai Emirates.

**Field of application** Istanbul Convention  
Annex A on "temporary admission of documents"  
Annex B1 on "goods for display or use at exhibitions, fairs, meetings or similar events"

**Other applications** ATA Carnets **are not** accepted for postal traffic.  
ATA Carnets **are** accepted for transit.  
ATA Carnets **are** accepted for unaccompanied goods.  
Partial shipments **are not** accepted under ATA Carnet System

## Languages in which Carnets should be completed

English – Arabic

**Replacement carnet** UAE **accept** replacement carnet

## Regularization fee requested by Customs

- (a) Failing to re-export or re-import goods by the final date as stipulated by Customs;
- (b) Non-presentation of the Carnet forms to Customs for endorsement/verification upon exportation from/importation into and re-importation into/re-exportation from the UAE.
- (c) Failing to notify Customs in writing when goods covered by a Carnet are not re-exported/re-imported due to whatever reason.  
Customs can be notified at the following address:  
The UAE Federal Customs Authority  
P.O. Box 111333  
Dubai (UAE)  
Tel: + 9714 3119900 / Fax: + 9714 3930199

- (d) False declaration of value of the goods which may include seizure, confiscation of the goods, prosecution, etc.

Penalties which may amount to a maximum of three times the value of the goods where applicable will also be payable.

In the event of any Customs offence being committed, the provisions of the Common Customs Law and Rules of Implementation thereof shall be applicable.

**Note:** Non-presentation of the Carnet forms to Customs for endorsement/ verification upon re-exportation from the UAE, penalties of up to AED 5000 can be imposed by local customs.

## Customs offices

Customs points of entry/exit	Days of operation	Time of operation
Abu Dhabi – Port Zayed	Sunday to Thursday Friday Saturday	7.30 a.m. – 2.30 p.m. Closed 8.00 a.m. – 1.00 p.m.
Abu Dhabi International Airport	Saturday to Thursday Friday	8.00 a.m. – 8.00 p.m. Closed
Dubai – Jabel Ali Port	Sunday to Thursday Friday Saturday	7.30 a.m. – 2.30 p.m. Closed 8.00 a.m. – 1.00 p.m.
Dubai International Airport <sup>1</sup>	Saturday to Friday	8.00 a.m. – 8.00 p.m.
Al-Maktoum International Airport	Saturday to Friday	8.00 a.m. – 8.00 p.m.

## Special observations

- All Carnets which arrive to UAE beyond the Customs official working hours as stated in the table will be subjected to service charge of AED 150.
- Only Abu-Dhabi and Dubai accept / receive incoming carnets.

## Carnet Holder notification:



Carnet Holder  
notification.pdf

2015-09-09

<sup>i</sup> Location of customs offices at Dubai International Airport & contact points:

- **Terminal 1:** Arrivals Hall, inspection office and Gold office  
Contacts: Tel: + 971 4 4176847 or + 971 4 4176839
- **Terminal 2:** Arrivals Hall, inspection office  
Contacts: Tel: + 971 4 4176602 or + 971 4 4176607
- **Terminal 3:** Arrivals section, Hall no.4 near duty free & Marhaba office  
Contacts: Tel: + 971 4 4176812 or + 971 4 4176813